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# DSM252 Entitlement Maintenance

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## Overview

This Reservation and Entitlements process defines how many free or at a special discount, Titles a customer is entitled to.

When a sales order is processed the system checks (at checkout time) the customer's entitlements by checking the quantity ordered against the available entitlement. The available entitlement quantity is calculated as: defined entitlement quantity less any entitlement orders for that Customer/Title (as marked by TOS). If the customer is still entitled to receive free copies (effective and expiry dates determine the valid time frame) then these free copies are sent. If the customer is not entitled to free copies the customer is billed as usual.

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## Explanation

The entitlement definition is by Customer by Title. Entitlements can be set up for all Titles or for a specific Title. Titles to be included in entitlements are defined via the Title Hierarchy and/or Title Classification.

Reservations can be made for lump sum entitlements. The reservation of stock for each book is entered as a "reservation order" against a generic account.

**TMSDS/ENT-BN** must be set up with the Customer/Billing number to which all entitlements will be charged. The Customer number is to be used for Reservations.

**TMSDS/ENT-TOS** must be set up with the Entitlement Type of Sale code (TOS). A configuration table defines the default TOS for entitlements. The TOS can be used to define the discount % or free issue using the standard discount functions.

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## Examples

This section illustrates examples concerning:

[Example 1: Add an Entitlement to a customer](#)

[Example 2: Change an Entitlement to a customer](#)

[Example 3: Copy an Entitlement to a customer](#)

[Example 4: Display an Entitlement to a customer](#)

[Example 5: Delete an Entitlement to a customer](#)

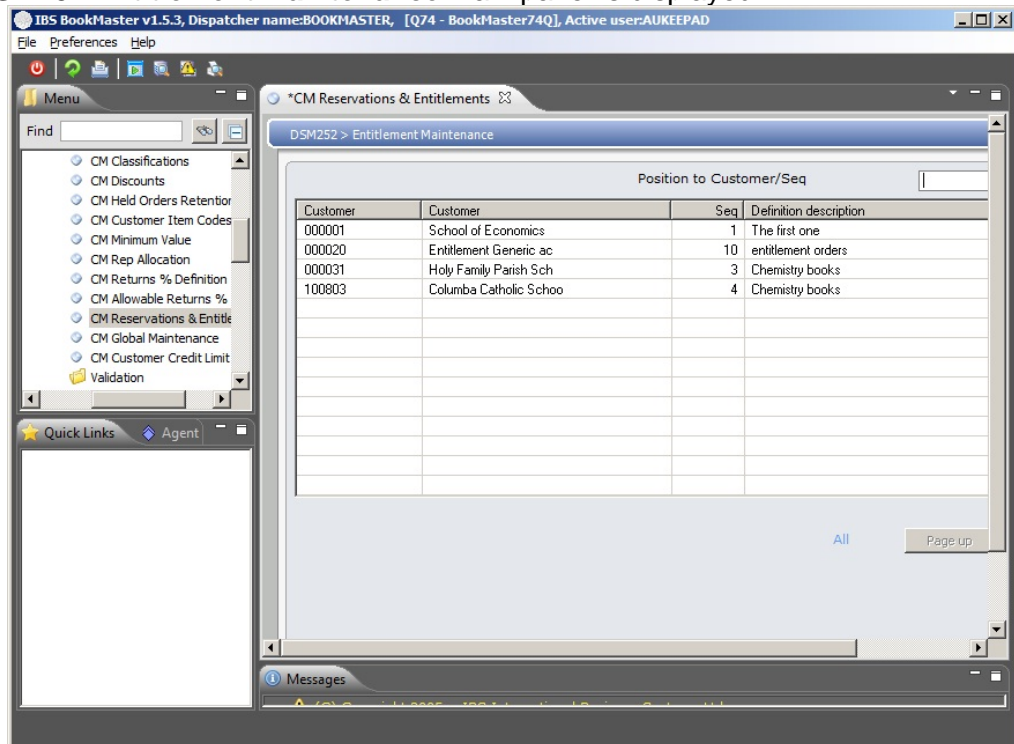
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### Example 1: Add an Entitlement to a customer

This example describes how to add customer address details.

1. Select option **CM Reservations & Entitlements** from Base Modules>Distribution>Masterfiles>Database Management>Database Management>Customer Masterfiles menu.

**DSM252 Entitlement Maintenance** main panel is displayed.



## Function

**Add**

Access Entitlement Maintenance to Add or define a new entitlement for a selected customer.

## Options

**Change**

It is to change an already created Entitlement to a Customer.

**Copy**

It is to copy an already created Entitlement to a Customer to another Customer.

**Delete**

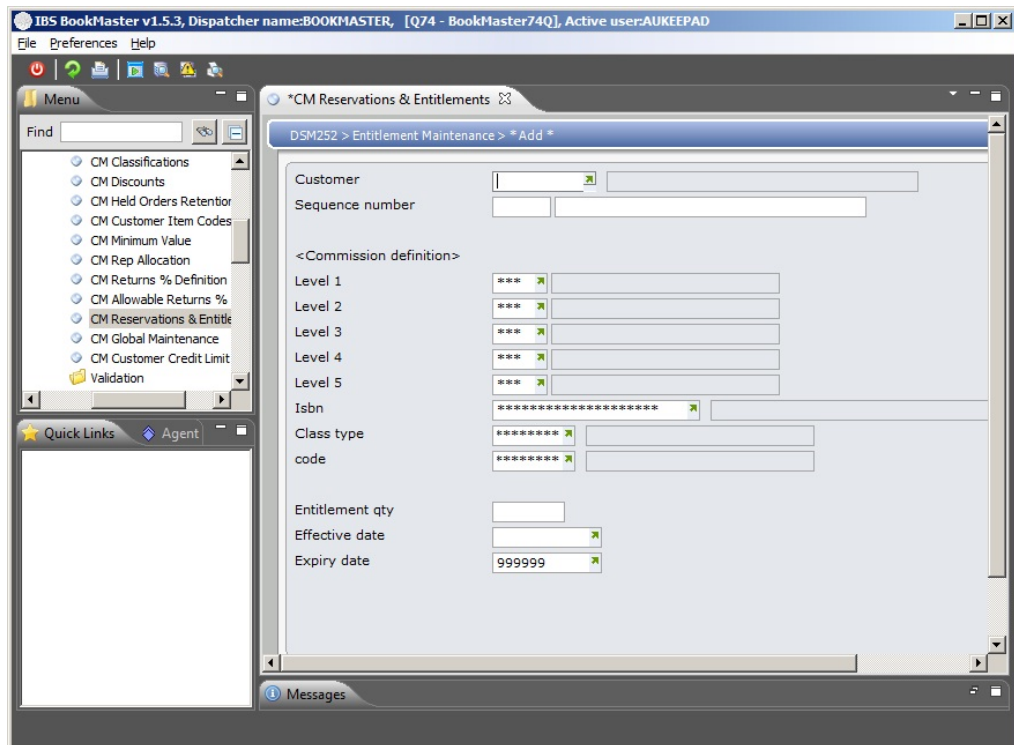
It is to delete an already created Entitlement to a Customer.

**Display**

It is to display an already created Entitlement to a Customer.

2. Select function **Add**

**DSM252 Entitlement Maintenance Add** panel is displayed.



## Relevant Fields

### Customer

Each customer is assigned an alphanumeric code. This is the code by which the customer is always referred to and how access is gained to the customer's records.

### Sequence number Level 1-5

### ISBN

An ISBN is the product code that uniquely identifies a product in the distribution system. Enter the ISBN for which you wish to supply a customer item code.

### Class type

ISBNs can be categorized into several Classification types.

The entry in this field depends on what was entered previously in the Key Level field. For example if the previous entry was I7, prompt for valid Item Classification Types in **TMSDS/IC-TYPES**.

### Code

The default code for the each Class Type may be entered. For example for Code Type CC-DSRCT – Source of Transaction, prompt for a list of valid Default Source of Transaction codes in **TMSDS/CC-DSRCT**.

### Entitlement qty

### Effective date

This is the date a classification comes into effect.

### Expiry date

This is the date a classification expires.

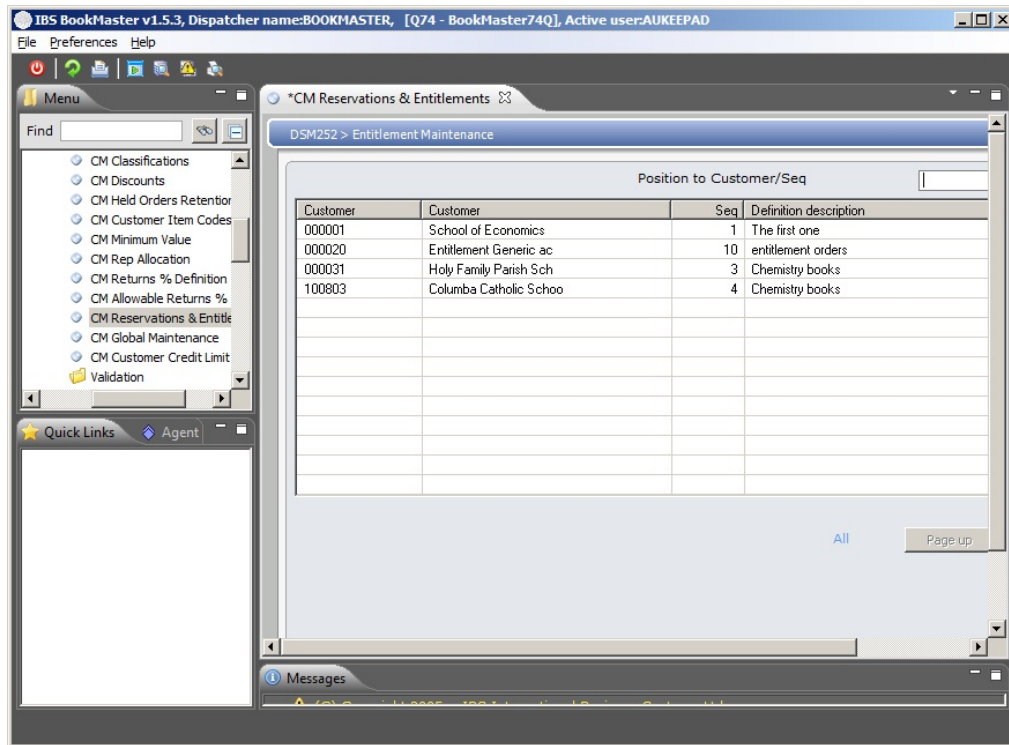
3. Key in the required fields and click **OK** or press **<ENTER>** to confirm.

The entitlement is added to the customer.

## Example 2: Change an Entitlement to a customer

1. Repeat step 1 of [Example 1: Add an Entitlement to a customer](#)

**DSM252 Entitlement Maintenance** main panel is displayed.



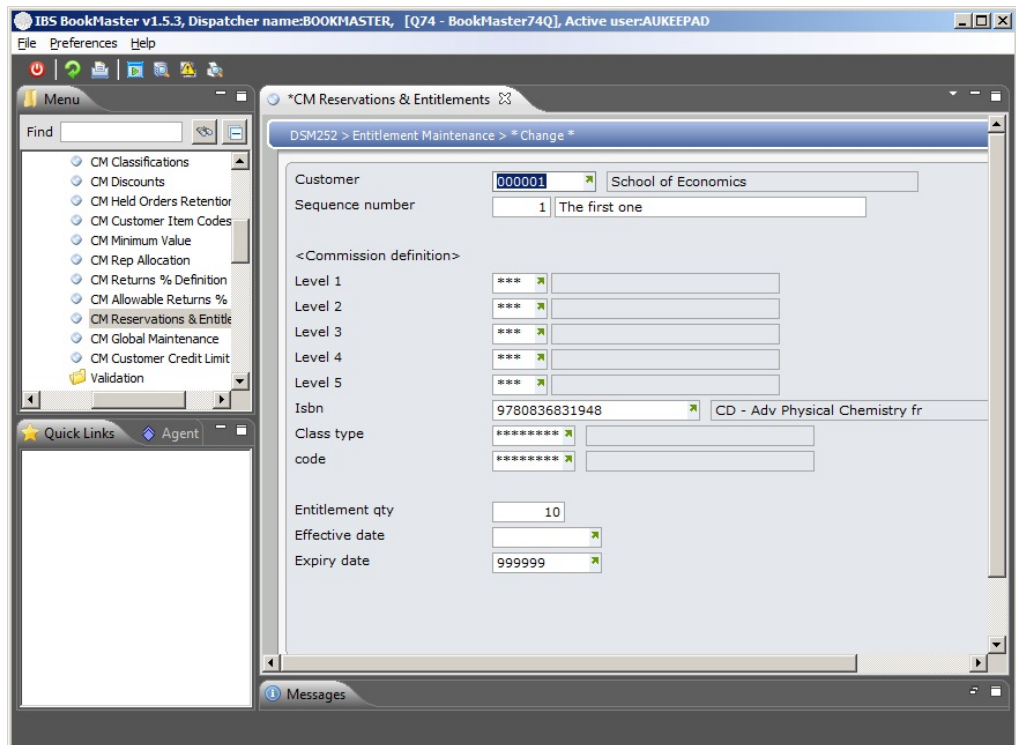
### Functions

#### Add

It is to add an Entitlement to a Customer.

2. Select the Customer and click option **Change**.

**DSM252 Entitlement Maintenance Change** panel is displayed.



3. Key in the required fields and click **OK** or press **<ENTER>** to confirm.

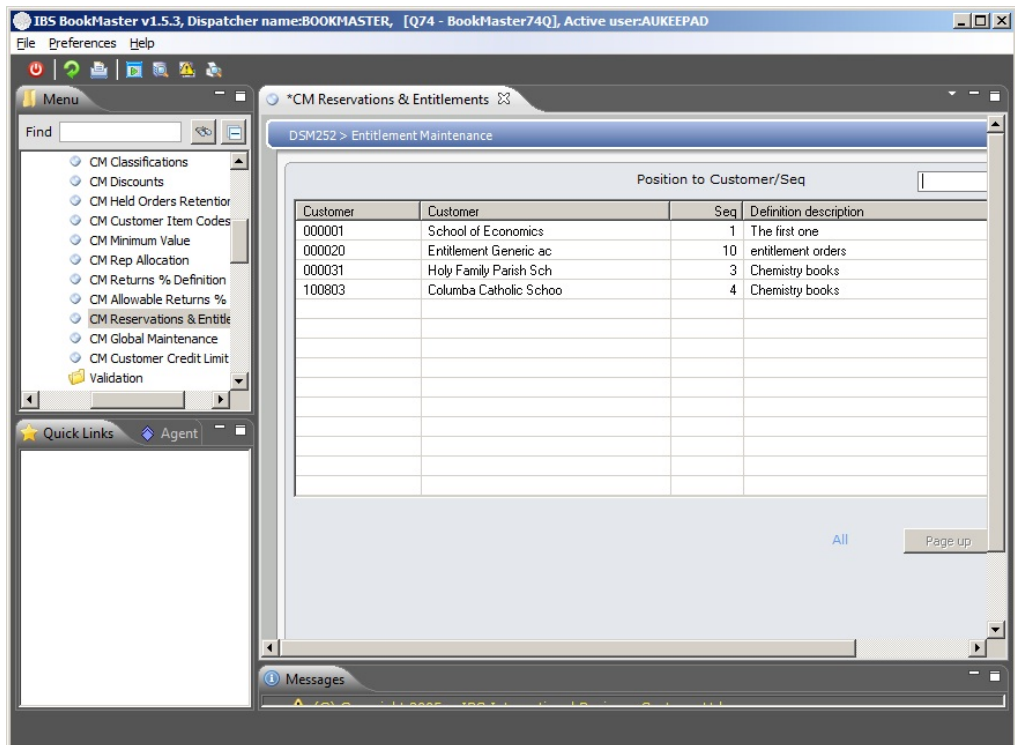
The entitlement is changed to the customer.

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### Example 3: Copy an Entitlement to a customer

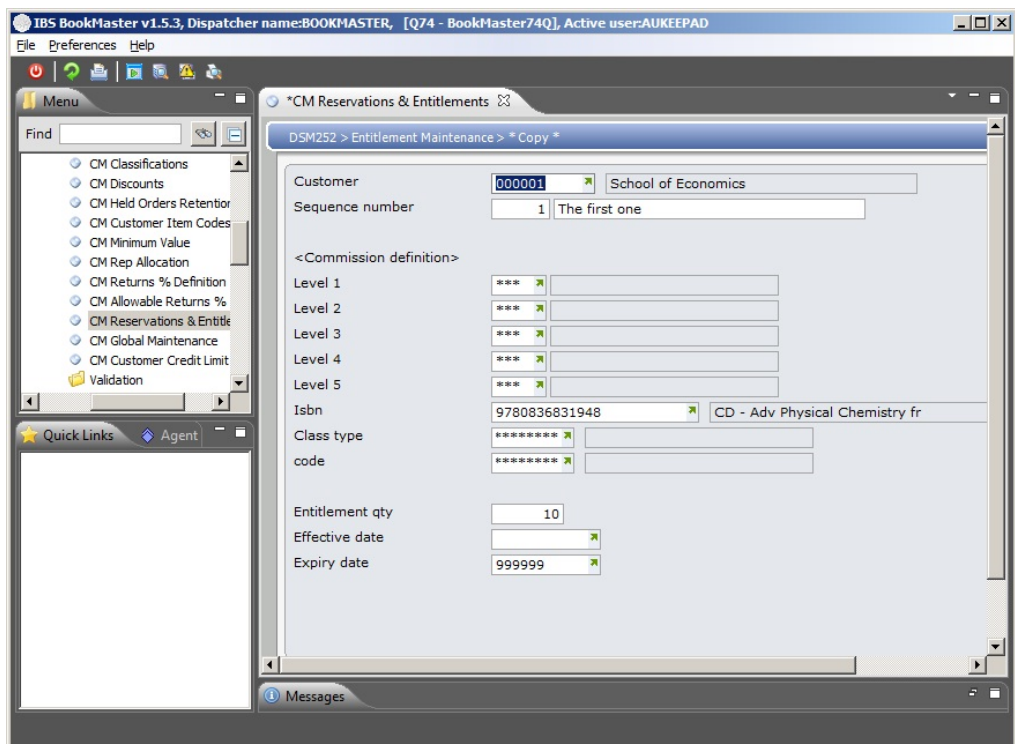
1. Repeat step 1 of [Example 1: Add an Entitlement to a customer](#).

**DSM252 Entitlement Maintenance** main panel is displayed.



2. Select the Customer and click option **Copy**.

**DSM252 Entitlement Maintenance Copy** panel is displayed.



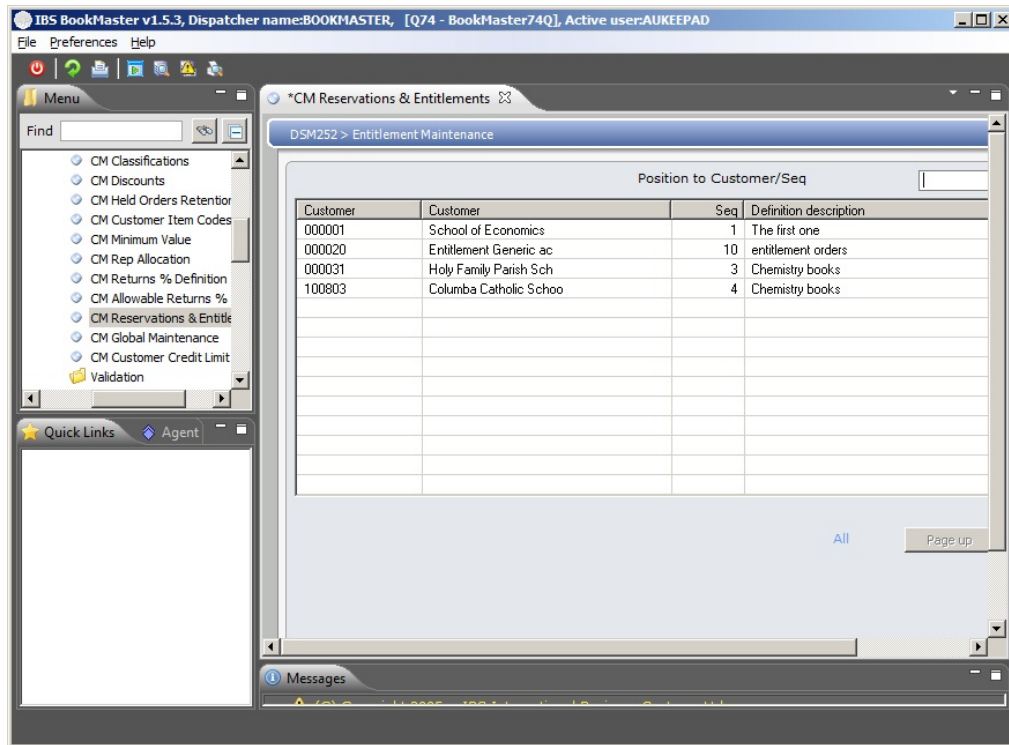
3. Key in the required fields and click **OK** or press **<ENTER>** to confirm.

The entitlement is copied to the customer.

## Example 4: Display an Entitlement to a customer

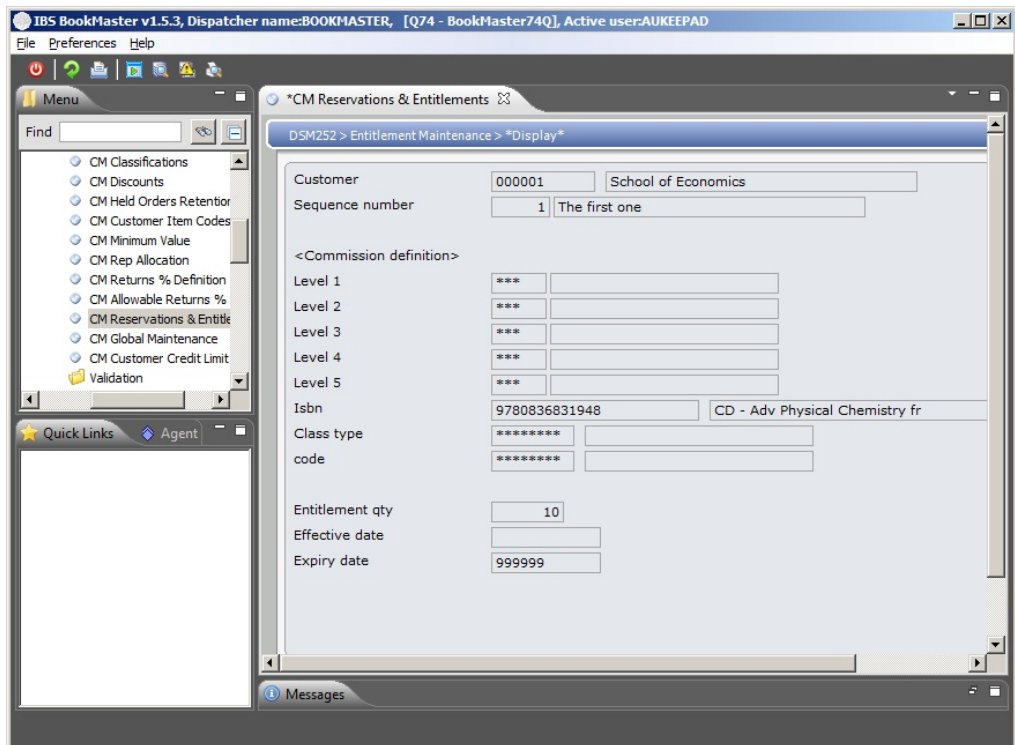
1. Repeat step 1 of [Example 1: Add an Entitlement to a customer](#)

**DSM252 Entitlement Maintenance** main panel is displayed.



2. Select the Customer and click option **Display**.

**DSM252 Entitlement Maintenance Display** panel is displayed.

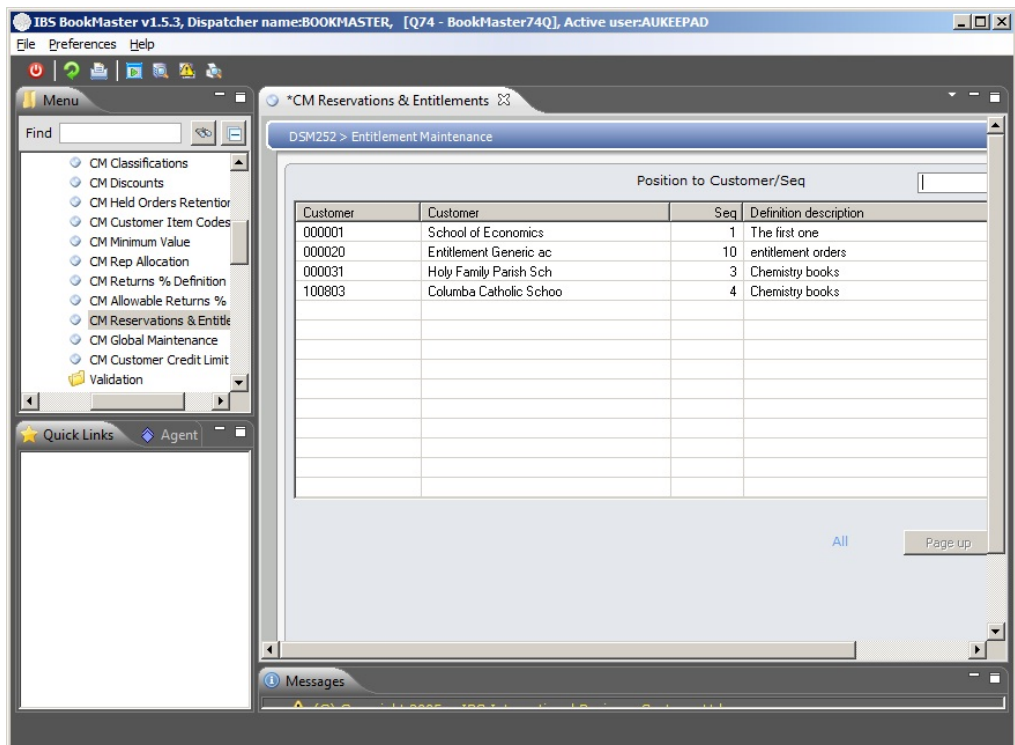


3. Key in the required fields and click **OK** or press **<ENTER>** to confirm.

### Example 5: Delete an Entitlement to a customer

4. Repeat steps 1 of [Example 1: Add an Entitlement to a customer](#)

**DSM252 Entitlement Maintenance** main panel is displayed.



5. Select the Customer and click option **Delete**.

**DSM252 Entitlement Maintenance Delete** panel is displayed.

IBS BookMaster v1.5.3, Dispatcher name:BOOKMASTER, [Q74 - BookMaster74Q], Active user:AUKEEPAD

File Preferences Help

Menu

Find

- CM Classifications
- CM Discounts
- CM Held Orders Retention
- CM Customer Item Codes
- CM Minimum Value
- CM Rep Allocation
- CM Returns % Definition
- CM Allowable Returns %
- CM Reservations & Entitle
- CM Global Maintenance
- CM Customer Credit Limit
- Validation

Quick Links Agent

\*CM Reservations & Entitlements

DSM252 > Entitlement Maintenance > \*Delete \*

Customer: 000001 School of Economics

Sequence number: 1 The first one

<Commission definition>

Level 1	***	
Level 2	***	
Level 3	***	
Level 4	***	
Level 5	***	

Isbn: 9780836831948 CD - Adv Physical Chemistry fr

Class type: \*\*\*\*\*

code: \*\*\*\*\*

Entitlement qty: 10

Effective date:

Expiry date: 999999

Messages

6. Key in the required fields and click **OK** or press **<ENTER>** to confirm.

The entitlement is deleted to the customer.