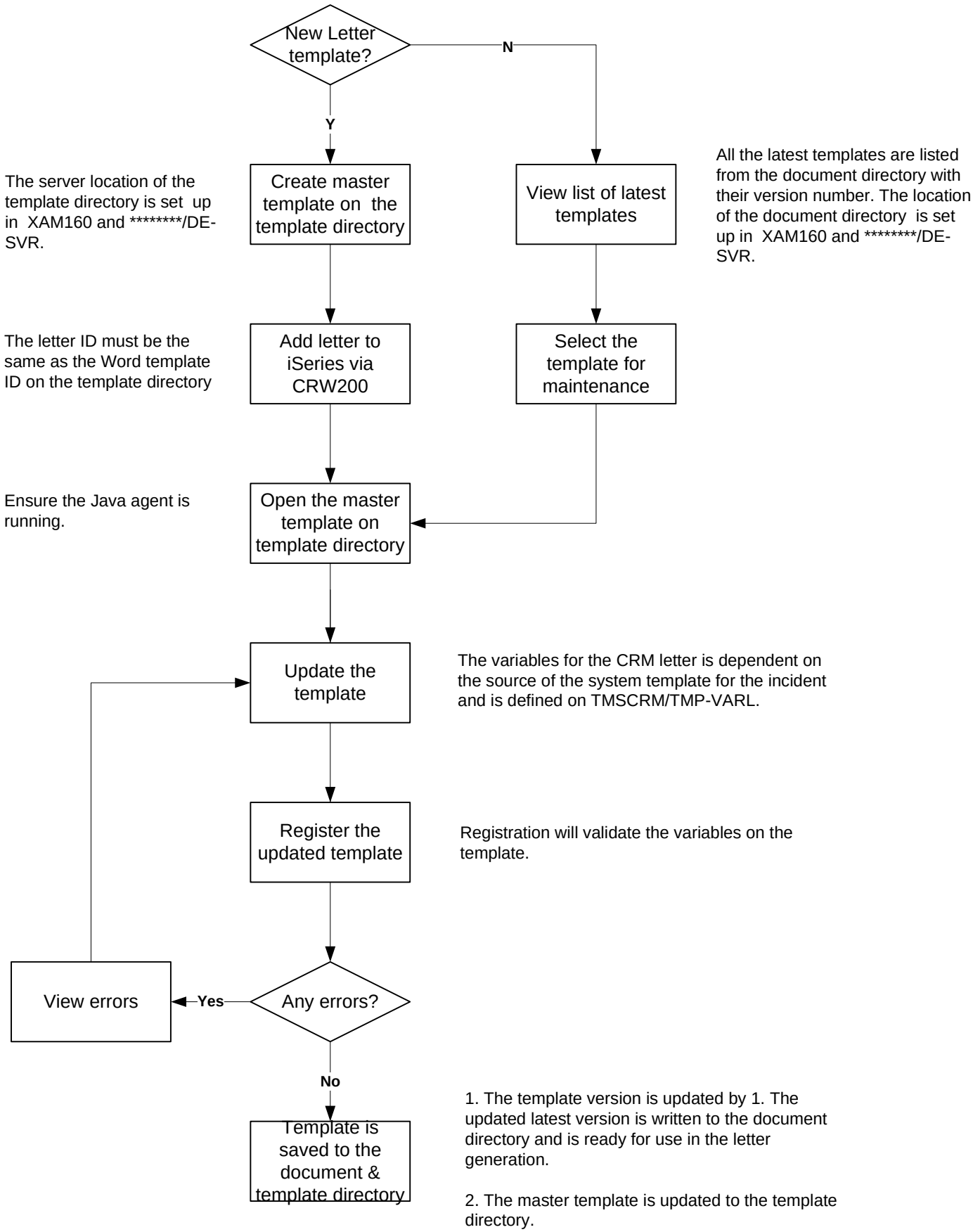CRM Word Letter Maintenance (CRW200)