
DSE220 Publisher Claim Entry/Maintenance

Overview

This program records the credit claim against publishers/suppliers for damaged and misbound books, or simply overstocked titles. This includes stockable digital items as well.

Explanation

Each claim is given a system generated Claim Reference Number which uniquely identifies a claim and its titles.

The claim details can be modified if the claimed quantity differs from the quantity that has been approved by the supplier/publisher, or they can be deleted if the claim is not valid. Maintenance is only allowed on Active Claims. The Maintain option switches to Inquiry for non Active Claims.

The input screen defaults the substitute title based on the substitute title for the relevant Customer Group (ICG).

After claims are created a claims request report is generated to advise the supplier of the claims, and the titles and quantities involved. Once approval has been given, the approved quantity can be registered on the credit claim.

A separate menu inquiry option is available for viewing claim details using the screens of DSE220 in view mode.

TMSDS/DSE220 determines whether the sub-file should be displayed initially in Publisher Claims. Included are the following conditions:

Show Detail (F7) as default: 1=Yes =2 No. If yes is chosen then two lines of information are displayed on the screen. If No is chosen then only one line of information is displayed and the user will have to select F7 to see more details.

Inv/Claim/Actual: these quantities can be defaulted to the available quantity for the selected ISBN and may be overridden.

Amounts: The claim amount and actual amount can default from the buying price file or from the last invoice amount if no buying price is found.

Auto calculate: If one of the logical warehouses has negative stock, this warehouse is NOT included in the allocation of the claim quantity.

Example:

If the claim quantity is 400 and the current on hand quantities on the logical warehouses linked to the physical warehouse are as follows:

LWH1 25-

LWH2 1222

LWH3 100

The program will ignore the negative quantity and allocate as follows:

LWH1 none

LWH2 370 Computed as: $400 * (1222) / (1222 + 100)$

LWH3 30 Computed as: $400 * (100) / (1222 + 100)$

Examples

This section illustrates examples concerning:

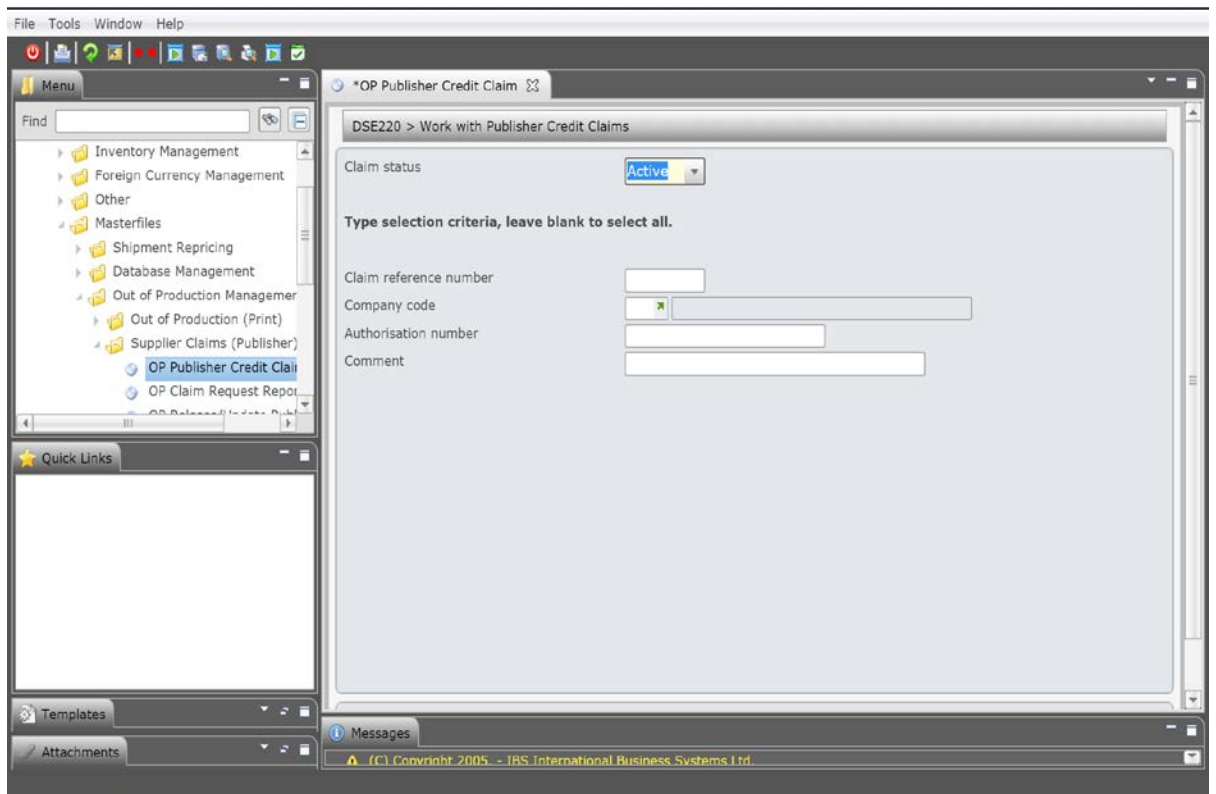
[Example 1: Add a publisher credit claim](#)

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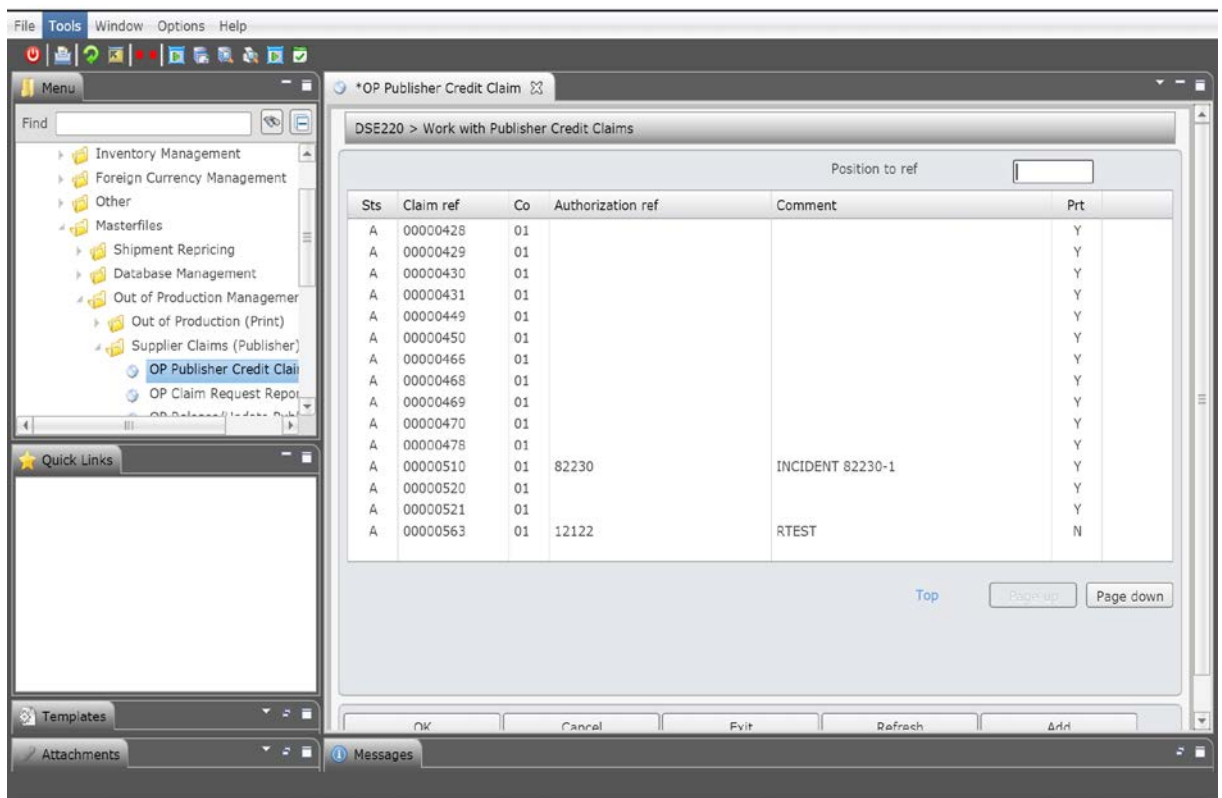
This example describes how to add a publisher credit claim.

1. Select option **OP Publisher Credit Claim** from Base Modules> Distribution> Masterfiles> Out of Production Management> Supplier Claims (Publisher) menu.

DSE220 Work with Publisher Credit Claims main panel is displayed.



2. Complete the required fields and then click **OK** or press **<ENTER>**.



3. To add a new publisher credit claim, click **Add**. The following panel is displayed.

The screenshot shows the 'OP Publisher Credit Claim' form. The form is titled 'DSE220 > Publisher Credit Claim > - Add'. It contains several input fields and a status dropdown. The 'Credit claim reference' field is populated with '00000754'. The 'Status' dropdown is set to 'A' (Active). Other fields include 'Supplier', 'Company code', 'Currency', 'Cancel purchase orders' (set to 'No'), 'Claim reference' (populated with '00000754'), 'Default warehouse', 'Delivery address override -', 'Customer number', and 'Delivery number'. The left sidebar shows a menu with options like 'Inventory Management', 'Foreign Currency Management', 'Other', 'Masterfiles', 'Shipment Repricing', 'Database Management', 'Out of Production Management', 'Out of Production (Print)', 'Supplier Claims (Publisher)', 'OP Publisher Credit Claim', 'OP Claim Request Report', and 'OP Release/Order'. The bottom of the window has buttons for 'Top', 'Cancel', and 'Page down'.

Relevant Fields

Creditor claim reference

The creditor claim reference number is automatically generated by the system when adding credit claim. It is used when releasing a claim and when completing the claim cycle.

Status

Valid statuses are:

A for Active indicates a claim has been entered and can be maintained.

R for Released indicates a claim has been updated and a picking slip generated. (DSO345).

C for Complete indicates the claim process has been completed.

U for updating a claim; will prevent others users from maintaining or releasing the same claim.

X Rejected indicates the claim has been rejected by the Publisher and is visible only in display mode.

Supplier

The supplier for which you are entering the credit claim is mandatory.

Company code

The Company code is defaulted when the Supplier/Publisher is selected. The Filter screen gives the user the option to search by Company number.

Currency

The currency defaults to the buying currency of the Supplier.

Cancel purchase

Determine if you want to cancel purchase orders raised to the

orders	supplier for this credit claim. The default is No and may be overridden.
Claim reference	This field is initially defaulted with the system created credit claim reference but can be changed. Enter a reference number relevant to this claim or accept the default.
Default warehouse	This is the physical warehouse in which the stock is kept. When creating a publisher/supplier claim this is an optional entry of the default warehouse associated with the Publisher's purchase orders.
Delivery address override – customer number	Entry of the delivery address override for the customer number is optional. This is the customer for which you wish to override the delivery address.
Delivery address override – delivery number	Entry of the delivery address override for the delivery number is optional. This is the delivery number for which you wish to override the delivery address. Claimed stocks will be picked up from the customers address rather than the warehouse address.

- Key in all the fields and click **OK**. Press **<ENTER>** to confirm the entry. The following panel is displayed.

Relevant Fields

Authorization number	This number is given by the Supplier/Publisher as authorisation to accept the return. The supplier's/publisher's RA number is only required for physical returns. TMSDS/SUP-AUTH indicates whether entry of an authorisation number is mandatory. This authorisation
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number then displays in Release/Update Publisher Claims where the number is needed to validate and update the Title Masterfile.

Comment

Any relevant comments made by the Supplier or internal management about this claim can be entered for informational purposes on inquiry screens. This comment then displays in Release/Update Publisher Claims and on the Claims Report.

Print flag

When the request has been sent to the Supplier, the print flag changes from No to Yes and is not maintainable.

5. Click **OK** or Press **<ENTER>** to confirm. The following panel is displayed.

Item	Description	Claim qty	Return qty	UOM	PHY W
ALEXANDLEE	Alex and Lee item	2	2	EA	PHY W

Functions

Detail

Allows you to display the supplier's invoice number when allocated, claimed, and approved.

Header

Allows you to return to the header screen to make changes.

Reject

Allows you to reject the claim if the supplier does not accept return of goods. Rejected claims are flagged as such, status **X**, and remain on the system.

Option

Allocation

Allows you to display which logical warehouses are attached to the physical warehouse entered.

Relevant Fields

ISBN	This is the ISBN for which you wish to enter the credit claim and is mandatory.
Claim qty	The claim quantity can default to the available quantity for the selected ISBN and may be overridden, based on a setting in TMSDS/DSE220 .
Return qty	The return quantity can default to the available quantity for the selected ISBN and may be overridden, based on a setting in TMSDS/DSE220 .
UOM	The Unit of Measure defaults from the Title Masterfile and may not be overridden.
PHY WH	The warehouse defaults from the physical warehouse entered on the header and may be overridden. The Error message Warehouse not defined or Item not found in Warehouse displays if there is insufficient stock in the entered warehouse or the warehouse code does not exist.
Claim amt	<p>The claim and actual amount will be defaulted with the supplier/publisher invoice amount that was entered; otherwise the user will need to manually enter the values.</p> <p>TMSDS/DSE220 determines whether to default the claim amount and actual amount from the Buying Price file or from the last invoice amount if no buying price is found. The claim amount is what was originally submitted to the supplier while the actual amount was what was approved and claimed from the Supplier/Publisher.</p>
Actual amt	<p>The claim and actual amount will be defaulted with the supplier/publisher invoice amount that was entered; otherwise the user will need to manually enter the values.</p> <p>TMSDS/DSE220 determines whether to default the claim amount and actual amount from the Buying Price file or from the last invoice amount if no buying price is found.</p> <p>The claim amount is what was originally submitted to the supplier/publisher while the actual amount was what was approved and claimed from the Supplier/Publisher.</p>
Item status	<p>Input to this field is only allowed if control file TMSDS/OP-IBOR is not active; i.e. it does not have a stock status to trigger out of production.</p> <p>If TMSDS/OP-IBOR is active then the item status update to Title Masterfile will only occur if all the customer groups have stock status "out of production". Therefore when an item is out of production in one region (customer group as defined in TMSDS/ICG-IFLD) but still being sold in another region it can't be closed or stopped.</p> <p>If TMSDS/OP-IBOR is not active then item status can be entered which will update the Title Masterfile with this value.</p>
Stk Sts	The Stock status identifying why a particular title has been marked as out of print etc., is optional. The ISBN status, Stock status, Backorder flag and the Stock report fields in the Title

Masterfile can be updated with these values when the claim is updated. A Search facility is available on these fields.

If this field is not blank, the field in the Title Masterfile will be updated with these values for ALL titles linked to the claim reference otherwise the specific value for the field by title as entered on the claim detail lines will be used to update the Title Masterfile.

Stk rpt

These user defined Stock Report codes are optional and relate to the reason there is insufficient stock, like out of print. Leave blank for no change. The stock report code entered here will update the Title Masterfile for ALL titles linked to the claim reference otherwise the specific value for the field by title as entered on the claim detail lines will be used to update the Title Masterfile.

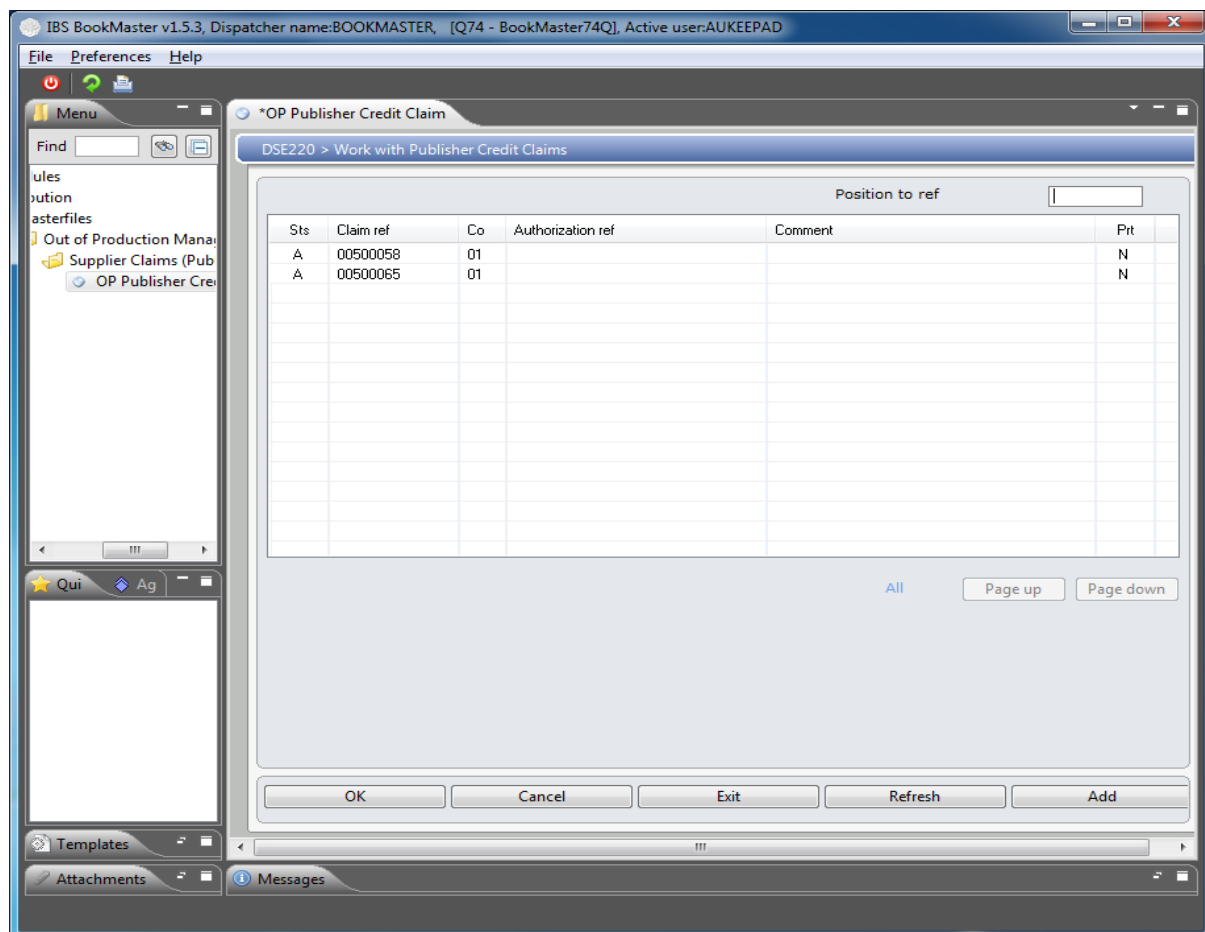
Stock Report Codes are established in **TMSDS/IM-STKR**. **TMSDS/IM-STKRR** is setup to indicate what the Stock Report code should change to when stock is received as well as whether or not the Release Date should change. **TMSDS/IM-STKRD** is setup with the default Stock Report code. **TMSDS/IM-STK-RV** is used to determine whether or not validation on Stock Report codes is necessary. **TMSDS/IM-IBORR** is also used to define backorder logic.

Comment

Any relevant comments made by the Supplier or internal management about this claim can be entered for informational purposes on inquiry screens. This comment then displays in Release/Update Publisher Claims and on the Claims Report.

6. Key in the required fields and click **OK**. The following panel is displayed.

Note: In the allocation of the claim quantity in publisher claims, only the logical warehouses that belong to the selected company will display.



7. Enter the quantity against the relevant warehouses. Press **<ENTER>**.

A warning message displays. The message allows the operator to proceed if the warehouse entered on the screen is different from the receipt warehouse linked to the shipping invoice entered on the screen. If the warehouse is different, the system verifies that the company code of the new warehouse matches the company code of the warehouse linked to the shipping receipt. If the company code is different, the following error message displays: ***Company code of warehouse different from company code of shipping invoice.***