# DSI095 Outstanding Customer Order Inquiry

*Overview*    This inquiry allows outstanding orders to be inquired on by customer number. Optional search criteria include the delivery number, ISBN, warehouse and the outstanding order type.

*Purpose*    This panel allows you to:

All outstanding orders based on the search criteria specified and displayed by outstanding order type.

## Examples

This section illustrates examples concerning:

Example 1: To Display Outstanding Orders for Customer

Example 2: To Display Original Invoice Details
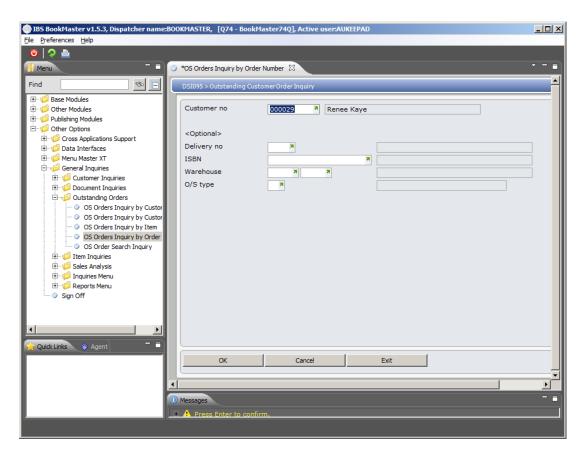
Example 3: To Display Item Line Details

Example 4: To Display Purchase Order Details

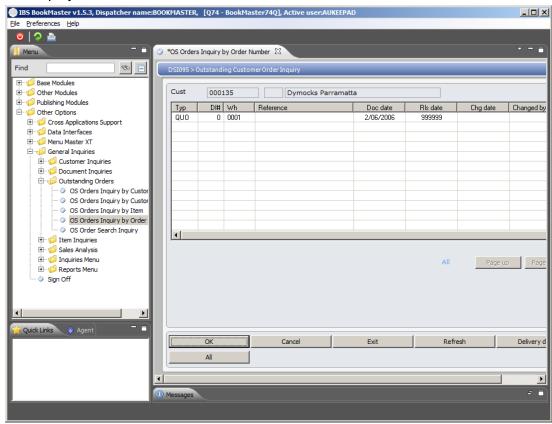## Example 1: To Display Outstanding Orders for Customer

This example describes how to view all outstanding orders for selected customer.

1.    Select option **O/S Orders Inquiry by Order Number** from Other Options>General Inquiries>Outstanding Orders menu.

**DSI095 Outstanding Customer Order Inquiry** panel is displayed.

2. Select customer number. Click **OK** to confirm the selection. Following panel is displayed.

**Functions**

**Release date**    This function switches between displaying the preferred delivery date and the release date.

**All**    This function switches between displaying the non lost orders and all outstanding orders for the selected customer.

**Options**

**Orig document**    Access DSI120 Transaction Inquiry to display transaction details for selected customer outstanding order. Inquiry on location details, tax, pending statuses, allocations and costs are also done through this.

**Line detail**    Access DSI075 Document Inquiry to display selected outstanding order line item details.

**P/O links**    Access DSI102 O/S Order to P/O Inquiry to display purchase orders details related to selected outstanding customer sales order.

**Relevant Fields**

**Typ**    This field describes type of outstanding order; particular order is in. for example, backorder, lost order, subscription order, forward order, reservation order, and standing order.

**Wh**    Name of the warehouse from where particular outstanding order is going to be satisfied.

**Reference**    Customer reference of the outstanding order for the selected customer. This is the reference number or order number used by the customer when the document was produced.

**Doc date**    The date on which document such as invoice is generated for selected customer order.

**Preferred dlv date**    The date on which customer prefers the order to be delivered.

**Chg date**    This is the date on which particular outstanding order is last modified.

**Changed by**    Name of the user who last changed/modify particular outstanding order.

This process is subject to User Access Restrictions. Refer to **User Access/Restrictions** documentation for more information on this feature.

## Example 2: To Display Original Invoice Details

This example describes how to view original invoice details or transaction details for selected outstanding order.

1. Repeat steps **1** and **2** from Example 1: To Display Outstanding Orders for Customer. Select document with option **Orig document**.

**DSI120 Transaction Inquiry** main panel is displayed.

Please refer to **DSI120 Transaction Inquiry** documentation for further information.

## Example 3: To Display Item Line Details

This example describes how to view original order item line details for selected outstanding customer order.

1.  Repeat steps **1** and **2** from [Example 1: To Display Outstanding Orders for Customer](#). Select document with option **Line detail**.

**DSI075 Document Inquiry** main panel is displayed.

Please refer to **DSI075 Document Inquiry** documentation for further information.

## Example 4: To Display Purchase Order Details

This example describes how to view purchase order details for selected outstanding customer order.

1.  Repeat steps **1** and **2** from [Example 1: To Display Outstanding Orders for Customer](#). Select document with option **P/O links**.

**DSI102 O/S Order to P/O Link Inquiry** selection panel is displayed.

Please refer to **DSI102 O/S Order to P/O Link Inquiry** documentation for further information.