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# DSI080 Outstanding Order Inquiry by Customer

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<i>Overview</i>	This inquiry program enables to view outstanding order details sorted by customer.
<i>Purpose</i>	This panel allows you to: View selected customer's all outstanding orders.

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## Follow up

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### Inquiries

This is inquiry program.

Inter-Warehouse transfer orders, O/S type 'T' will show as outstanding orders in outstanding orders inquiries to highlight the fact that there has only been one side of the transaction, i.e. the Transfer Out of the warehouse, but there is no Transfer In to the designated warehouse, thus leaving a quantity in-transit on the system.

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## Examples

This section illustrates examples concerning:

[Example 1: To Display Outstanding Orders for Customer](#)

[Example 2: To Display Original Invoice Details](#)

[Example 3: To Display Line Details](#)

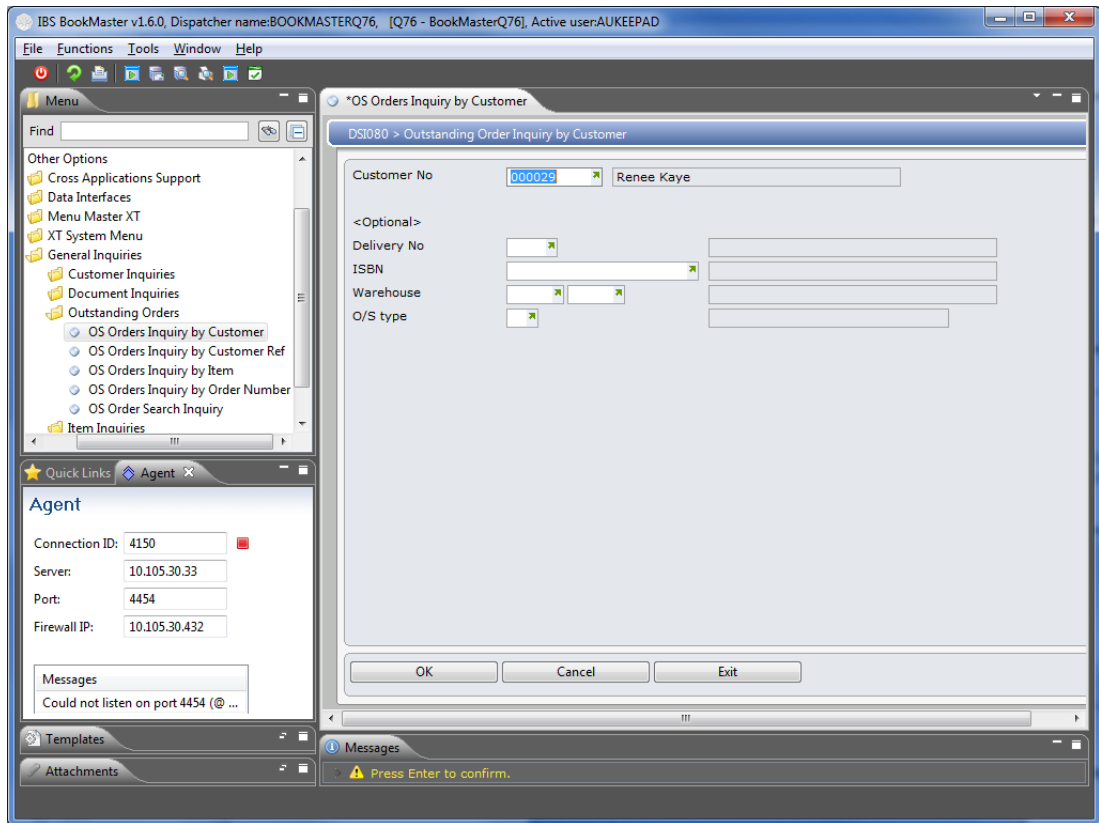
[Example 4: To Display Price and Availability Details](#)

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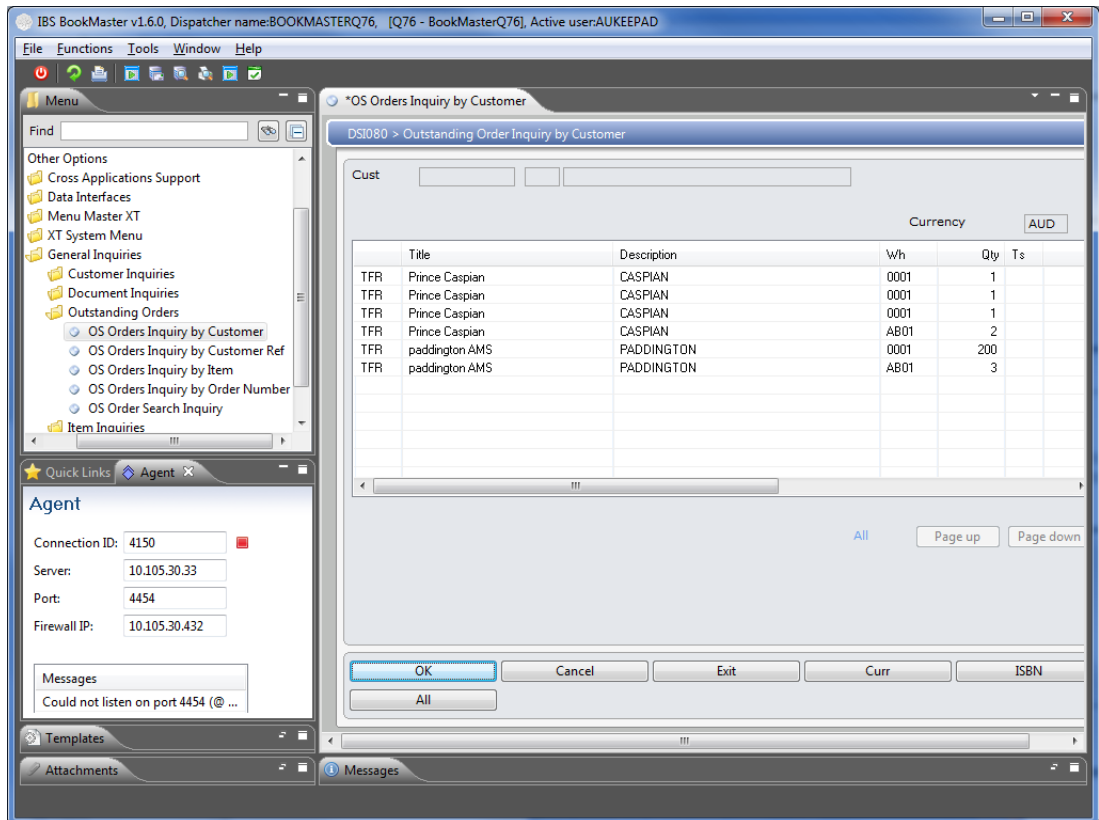
### Example 1: To Display Outstanding Orders for Customer

This example describes how to view all outstanding orders for selected customer.

1. Select menu option **OS Orders Inquiry by Customer** from Other Options> General Inquiries> Outstanding Orders menu. Following panel is displayed.



2. Select customer number. Optional fields can be used to get more filtered set of outstanding orders for selected customer. Click **OK** to confirm the selection and following panel is displayed.



## Functions

More detail	This function more information about displayed outstanding orders like ISBN and order reference.
Curr	This function switches between trade currency and base currency to display price and discount details accordingly.
Desc/Item	This function allows switching to display either item or item description.
All/Non Lost	This function switches between displaying the non lost orders and all outstanding orders.

## Options

Orig document	Access DSI120 Transaction Inquiry to display transaction details for selected customer outstanding order. Inquiry on location details, tax, pending statuses, allocations and costs are also done through this.
Line detail	Access DSI076 Outstanding Item Detail Inquiry to display information regarding the original outstanding order header along with pricing details and current warehouse stock details.
P&A	Access DSI311 Price and Availability Inquiry to display pricing, stock as well as O/S purchase order details.

## Relevant Fields

O/S Type	This field describes type of outstanding order; particular order is in. for example, backorder, lost order, subscription order, forward order, reservation order, and standing order.
Item	This is item against which created customer order is outstanding.
Wh	Name of the warehouse from where particular outstanding order is going to be satisfied.
Qty	Total ordered quantity for the selected outstanding order.
Ts	Type of sale identifies transaction as certain type such as special sales, complimentary, remainders.
Price	Price specified for the item in the outstanding order.
Disc	This is discount applicable for particular item. This discount is based on discount classification specified on item masterfile.
Tax	Applicable tax amount on selected item.
Total	This is value of the delivery quantity calculated.

This process is subject to User Access Restrictions. Refer to **User Access/Restrictions** documentation for more information on this feature.

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## Example 2: To Display Original Invoice Details

This example describes how to view original invoice details or transaction details for selected outstanding order.

1. Repeat steps **1** and **2** from [Example 1: To Display Outstanding Orders for Customer](#).  
Select document with option **Orig document**.

**DSI120 Transaction Inquiry** main panel is displayed.

Please refer to **DSI120 Transaction Inquiry** documentation for further information.

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### Example 3: To Display Line Details

This example describes how to view original order header details for particular transaction document.

1. Repeat steps **1** and **2** from [Example 1: To Display Outstanding Orders for Customer](#).  
Select document with option **Line details**.

**DSI076 Outstanding Item Detail Inquiry** main panel is displayed.

Please refer to **DSI076 Outstanding Item Detail Inquiry** documentation for further information.

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### Example 4: To Display Price and Availability Details

This example describes how to view outstanding order pricing details for selected order.

1. Repeat step **1** and **2** from [Example 1: To Display Outstanding Orders for Customer](#).  
Select document with option **P&A**.

**DSI311 Price and Availability Inquiry** main panel is displayed.

Please refer to **DSI311 Price and Availability Inquiry** documentation for further information.