DSI045 Transaction Inquiry by Customer/Item

Overview   This Inquiry is used to search on a transaction by customer and item combination. This inquiry provides the facility to access all other inquiries without having to return to the main menu through the use of the function key options.

Purpose   This panel allows you to:

View selected customer's all transactions and their details.

Examples

This section illustrates examples concerning:

Example 1: To Inquire on Transaction Documents by Customer/Item

Example 2: To Display Original Invoice Details

Example 3: To Display Line Item Details

Example 4: To Display Original Order Header Details

Example 5: To Display Back Order Details

Example 6: To Maintain Diary Text

Example 1: To Inquire on Transaction Documents by Customer/Item

This example describes how to view transaction documents by customer and item combination.

1. Select option **Trans by Customer/Item Inquiry** from Other Options>General Inquiries>Customer Inquiries menu.

DSI045 Transaction Inquiry by Customer/Title panel is displayed.
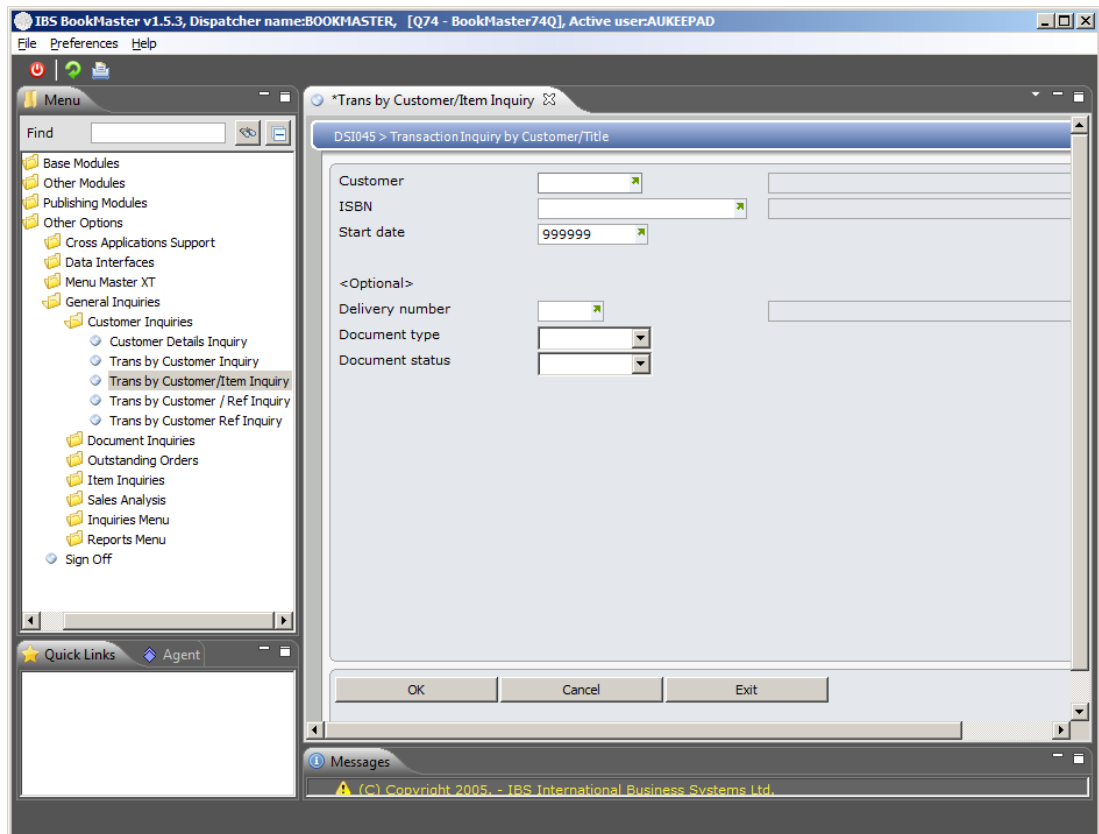
2. Select customer number and item. Key in other optional fields to get filtered set of transactions. Click **OK** to confirm the selection and following panel is displayed. All documents for the selected customer and item combination are displayed.
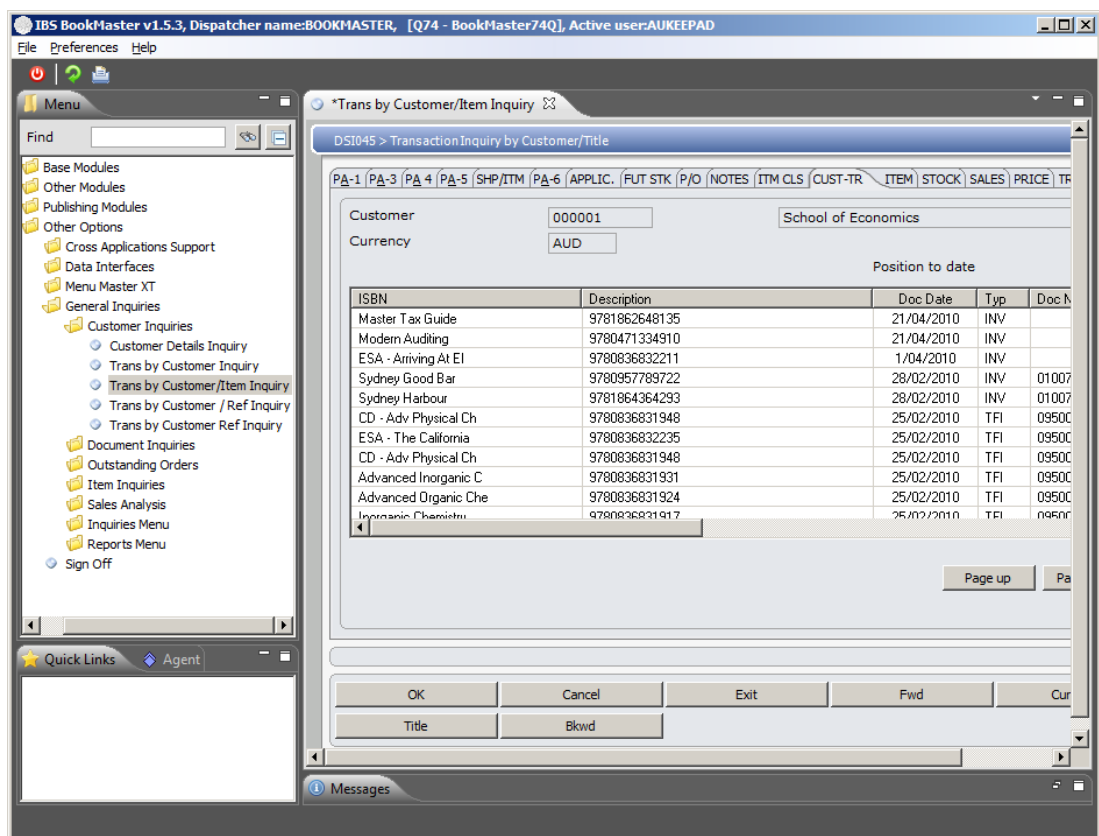
Functions

Fwd	This function is used to display next customer record.
Detail	This function displays more details like sales representative code, reason code, process number, etc for displayed transaction documents.
Currency	This function allows switching between trade currency and base currency for the selected customer.
Bkwd	This function is used to display previous customer record.

Options

Orig document	Access DSI120 Transaction Inquiry to display invoice details for selected customer with options to view details regarding selected transaction.
Display header	Access DSI125 Transaction Header Inquiry to display information regarding the original order, such as billing, carrier and delivery details.
Diary text	Access DSM900 Diary Text in maintenance mode to change or maintain diary text attached to the customer order.
Line detail	Access DSI121 Transaction Detail Inquiry to display selected document line details.
Related trans	Access DSI066 Related Transaction Inquiry to display back order quantity details for the selected item transaction document.

Tabs

PRICE	Access DSI005 Item Price Inquiry to display selected item price details.
TRANS	Access DSI060 Sales Transactions by Item Inquiry to display sales transaction for a selected item.
P&A	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This inquiry program can be displayed in 6 different formats.
O/S	Access DSI085 Outstanding Order Inquiry by Item to display all types of outstanding orders for selected item.
TEXT	Access DSI540 Item Text Inquiry to display text information related to selected item.
ITM CLS	Access DSI395 Item Classification Inquiry to display selected item classification details.
ITEM	Access DSI010 Item Masterfile Inquiry to display selected item masterfile details.
STOCK	Access DSI020 Item Stock Inquiry to display selected item's stock availability details from all warehouses in the system.
SALES	Access DSI092 Item Sales Inquiry – Life To Date to display total sales details for selected item till date.
P&A-6	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This

	inquiry program can be displayed in 6 different formats.
APPLIC	Access DSI205 Item Applicability Inquiry to display item applicability details if any present.
FUT STK	Access DSI135 Stock Availability Inquiry to display stock status and stock details as per individual order for the selected customer/item combination.
P/O	Access DSI110 Purchase Order Inquiry by Item to display PO details for the selected item.
NOTES	This function allows selection of text types to be used by e-commerce module.
P&A-1	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This inquiry program can be displayed in 6 different formats.
P&A-3	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This inquiry program can be displayed in 6 different formats.
P&A-4	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This inquiry program can be displayed in 6 different formats.
P&A-5	Access DSI310 Price and Availability Inquiry to display pricing details as well as availability details for the selected item. This inquiry program can be displayed in 6 different formats.
SHP/ITM	Access DSI170 Shipment/Invoice Inquiry by Item to display shipment as well as invoice details for the selected item if any.

Relevant Fields

Customer no	The customer number for which transaction details are displayed.
Item	This is name of the item which is in combination with customer is used to display list of transaction documents.
Currency	This field displays base or trade currency for selected customer.
Doc date	This is the date on which selected document is posted to accounts receivable. Normally, it should be current processing period.
Typ	This is type of document which can be invoice, credit or other.
Doc No	This number uniquely identifies each document. In case of invoice for example this is invoice number.
S	This is current status of the document.
TOS	Name of the warehouse to which selected transaction belongs. TOS is used to categorize sales into different types of sales.
Dlv	This field displays total delivered quantity for the selected order transaction document.

B/O	This field displays total quantity on back ordered for the selected order transaction document.
Total	This is total value of selected document. In case of invoice, it is total invoice amount.

All above tab options are user defined. They are listed in **TMSDS/IQ-OPT**. This process is subject to User Access Restrictions. Refer to **User Access/Restrictions** documentation for more information on this feature.

Example 2: To Display Original Invoice Details

This example describes how to view original invoice details for particular transaction document.

1. Repeat steps **1** and **2** from Example 1: To Inquire on Transaction Document by Customer/Item. Select document with option **Orig document**.

DSI120 Transaction Inquiry main panel is displayed.

Please refer to **DSI120 Transaction Inquiry** documentation for further information.

Example 3: To Display Line Item Details

This example describes how to view item line details for particular transaction document.

1. Repeat steps **1** and **2** from Example 1: To Inquire on Transaction Document by Customer/Item.

2. Select document with option **Line Detail**.

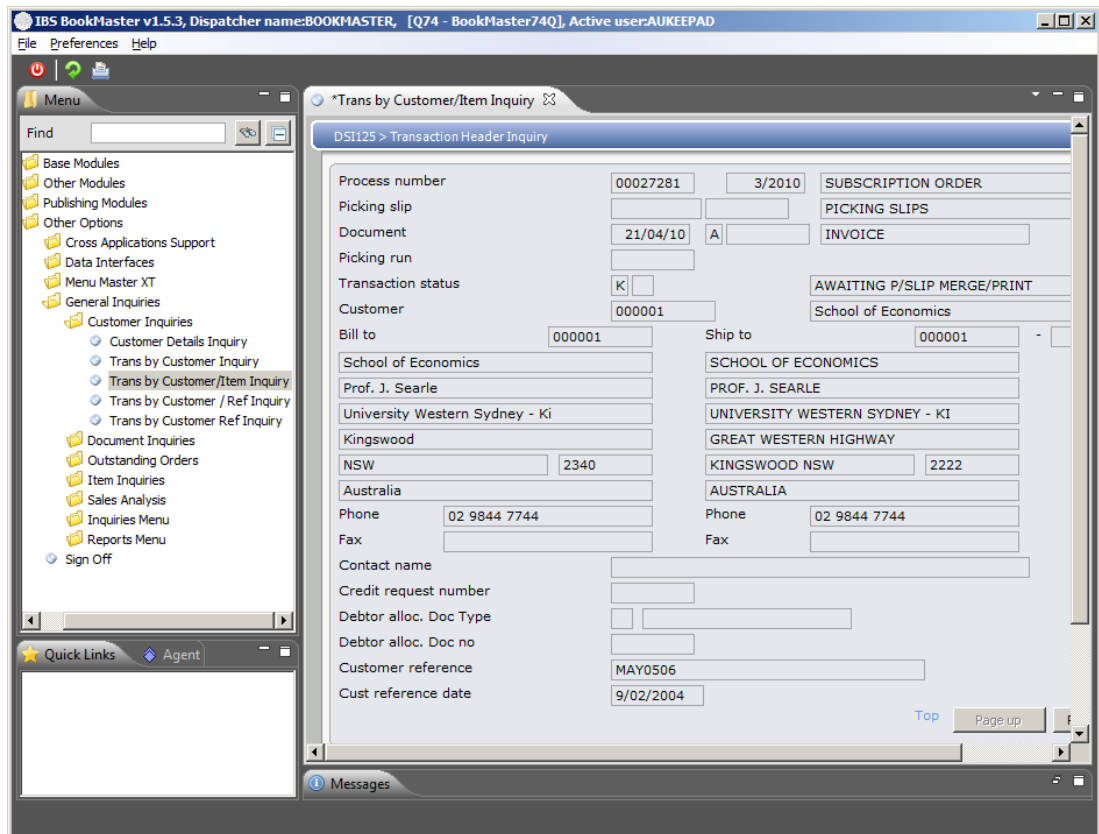**DSI121 Transaction Detail Inquiry** main panel is displayed.

Please refer to **DSI121 Transaction Detail Inquiry** documentation for further information.

Example 4: To Display Original Order Header Details

This example describes how to view original order header details for particular transaction document.

1. Repeat steps **1** and **2** from Example 1: To Inquire on Transaction Document by Customer/Item.

2. Select document with option **Display header**.

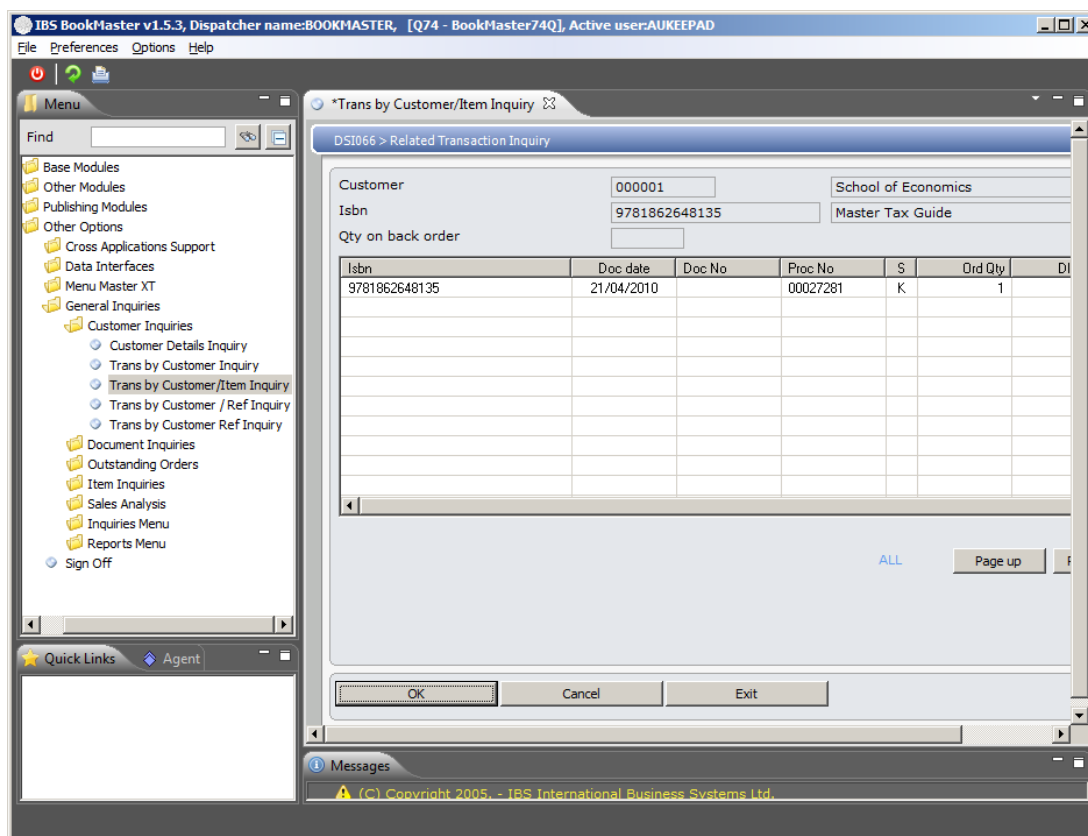**DSI125 Transaction Header Inquiry** main panel is displayed.

Please refer to **DSI125 Transaction Header Inquiry** documentation for further information.

Example 5: To Display Back Order Details

This example describes how to view back order details for particular transaction document.

1. Repeat steps **1** and **2** from Example 1: To Inquire on Transaction Document by Customer/Item.

2. Select document with option **Related trans**.

**DSI066 Related Transaction Inquiry** main panel is displayed.

Please refer to **DSI066 Related Transaction Inquiry** documentation for further information.

Example 6: To Maintain Diary Text

This example describes how to maintain diary text attached to the customer order.

1. Repeat steps **1** and **2** from .

2. Select document with option **Diary Text**.

    XAI1000 Distribution text subtypes main panel is displayed.
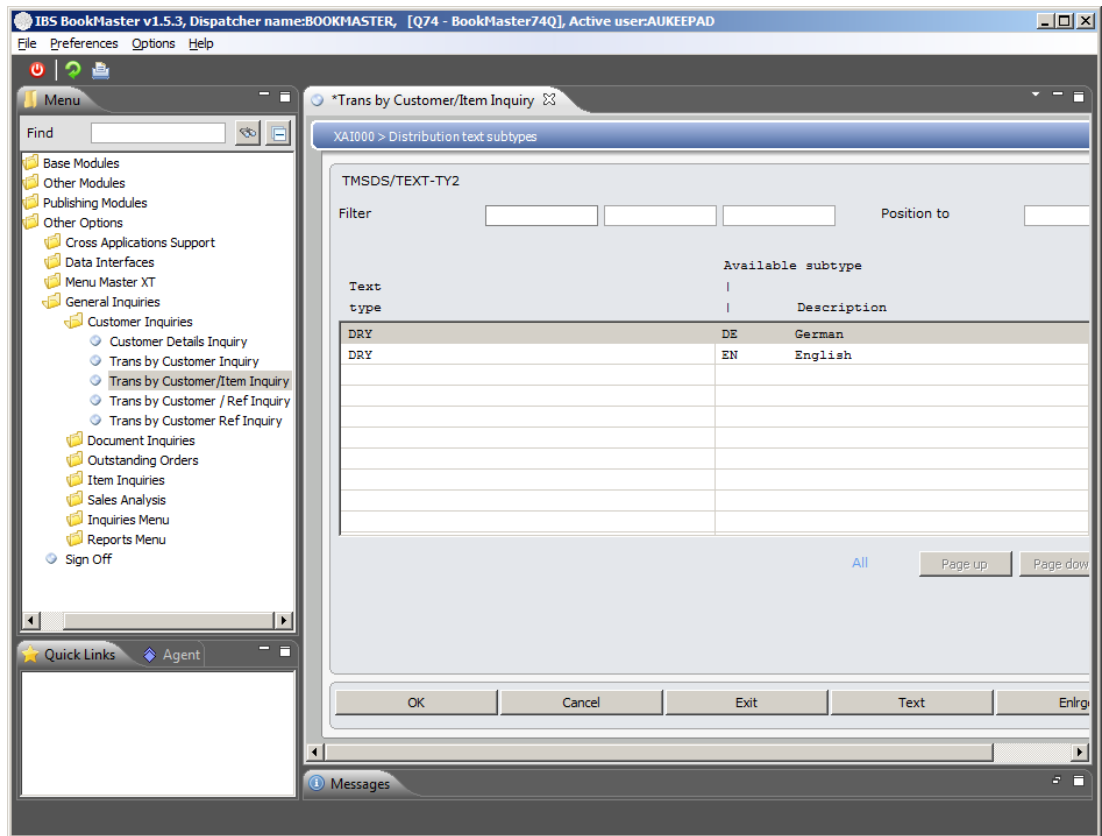
Please refer to **DSM900 Diary Text** documentation for further information.