
DSM135 Customer Item Code Maintenance

Overview

Some customers have their own coding system for items or products. When placing an order they refer to their codes, rather than the system codes. This Customer Item Code Maintenance program is used to record these Customer Item codes on the system and relate them to the equivalent system ISBN.

Examples

This section illustrates examples concerning:

[Example 1: Add a Customer Item Code](#)

[Example 2: Change Customer Item Code](#)

[Example 3: Delete Customer Item Code](#)

Example 1: Add a Customer Item Code

This example describes how to add a customer item code.

1. Select option **CM Customer Item Codes** from Base Modules>Distribution>Masterfiles>Database Management>Database Management>Customer Masterfiles menu.

DSM135 Customer Item Code Maintenance main panel is displayed.

The screenshot displays the IBS BookMaster v1.5.3 application interface. The title bar indicates the dispatcher name as BOOKMASTER and the active user as AUKEPAD. The main window is titled '*CM Customer Item Codes' and contains a sub-panel for 'DSM135 > Customer Item Code Maintenance'. The sub-panel has a header with the text '<Optional entry, leave blank to select>'. Below this, there are three input fields with labels: 'Customer level', 'Customer classification type', and 'Customer actual key'. Each field has a small green arrow icon to its right. The left sidebar shows a 'Menu' section with a list of options, including 'CM Discounts', 'CM Held Orders Retention', 'CM Customer Item Codes' (which is selected), 'CM Minimum Value', 'CM Rep Allocation', 'CM Returns % Definition', 'CM Allowable Returns %', 'CM Reservations & Entitler', 'CM Global Maintenance', 'CM Customer Credit Limit F', 'Validation', and 'Shared CM Reference Mair'. Below the menu is a 'Quick Links' section with an 'Agent' button. At the bottom of the window is a 'Messages' panel.

2. Click **Add** to add a new customer item code.

DSM135 Customer Item Code Maintenance main panel is displayed.

The screenshot shows the IBS BookMaster v1.5.3 application window. The title bar indicates the dispatcher name is BOOKMASTER, the user is AUKEPAD, and the active window is *CM Customer Item Codes. The main menu on the left lists various options including CM Discounts, CM Held Orders Retention, CM Customer Item Codes (which is selected), CM Minimum Value, CM Rep Allocation, CM Returns % Definition, CM Allowable Returns %, CM Reservations & Entitles, CM Global Maintenance, CM Customer Credit Limit F, Validation, and Shared CM Reference Mair. The main panel, titled 'DSM135 > Customer Item Code Maintenance', contains several input fields: 'Customer level', 'Customer classification type', 'Customer actual key', 'ISBN', 'Title', 'Author', and 'Customer item'. Each field has a corresponding input box with a small green arrow icon next to it. At the bottom of the window, there is a 'Messages' tab.

Relevant Fields

Customer level

This is a predefined system code used in the summarization of customer data into different levels.

Customer classification type

This is a code used to categories customers into customer classification types. A group of stores may be classified as a Buying Group for example, and this group of stores uses their own reference for an ISBN when placing orders. Each customer can have mu

Customer actual key

Each customer is assigned an alphanumeric code. This is the code by which the customer is always referred to and how access is gained to the customer's records.

This number is system generated by setting the flag on TMSDS/CM-GEN to Y. The number allocates at the end of the account creation and is based on the last number used with the same prefix, plus one. Account numbers can be generated per company per branch with a one character prefix and this is established on TMSDS/CM-CN.

ISBN

An ISBN is the product code that uniquely identifies a product in the distribution system. Enter the ISBN for which you wish to supply a customer item code.

Title

This field contains the title of a specific ISBN.

Author

This is the author of a specific title stored in the system.

Customer item

The customer Item code facility caters for those customers who use their own coding system for ISBNs, which is different to your ISBNs.

The system ISBN and its relevant customer Item code are recorded by customer, on the Customer Item Code program.

3. Key the required fields and click **OK** to confirm.

DSM135 Customer Item Code Maintenance panel is displayed where new Customer Item Code definition is displayed.

Example 2: Change Customer Item Code

This example describes how to change a customer item code.

1. Repeat steps 1 and 2 of [Example 1: Add a Customer Item Code](#).
2. Click **OK**.

DSM135 Customer Item Code Maintenance panel is displayed.

3. Select the customer level to change a customer item code for and click **OK**.

DSM135 Customer item Code Maintenance panel is displayed.

A list of ISBNs for this Customer Level is displayed.

4. Select a customer item code to be changed and click **Change**.

DSM135 Customer item Code Maintenance panel is displayed.

5. Make the necessary changes and click **OK** to confirm.

Example 3: Delete Customer Item Code

This example describes how to delete a customer item code.

1. Repeat steps 1 and 2 of [Example 2: Change Customer Item Code](#).
2. Select a customer item code and click **Delete**.

DSM135 Customer item Code Maintenance panel is displayed.

3. Click **Delete** to confirm deletion.

The selected customer item code is deleted.